

# GRIPABLE

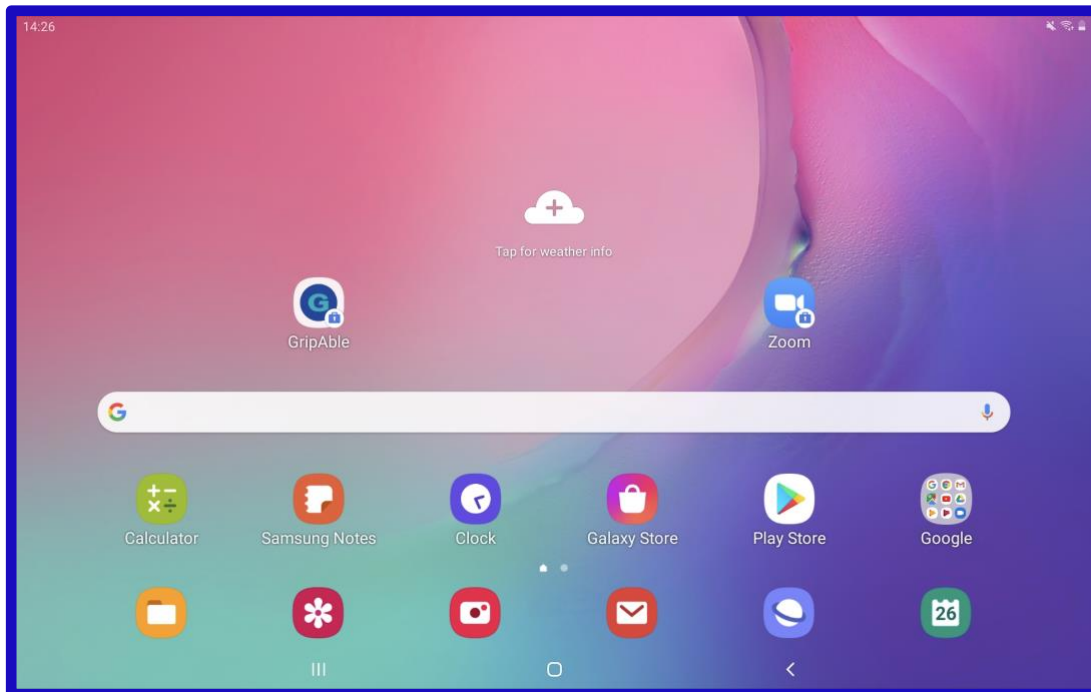
## GripAble Upgrade Process - 2.4.1

**For most users the GripAble App will automatically update.**

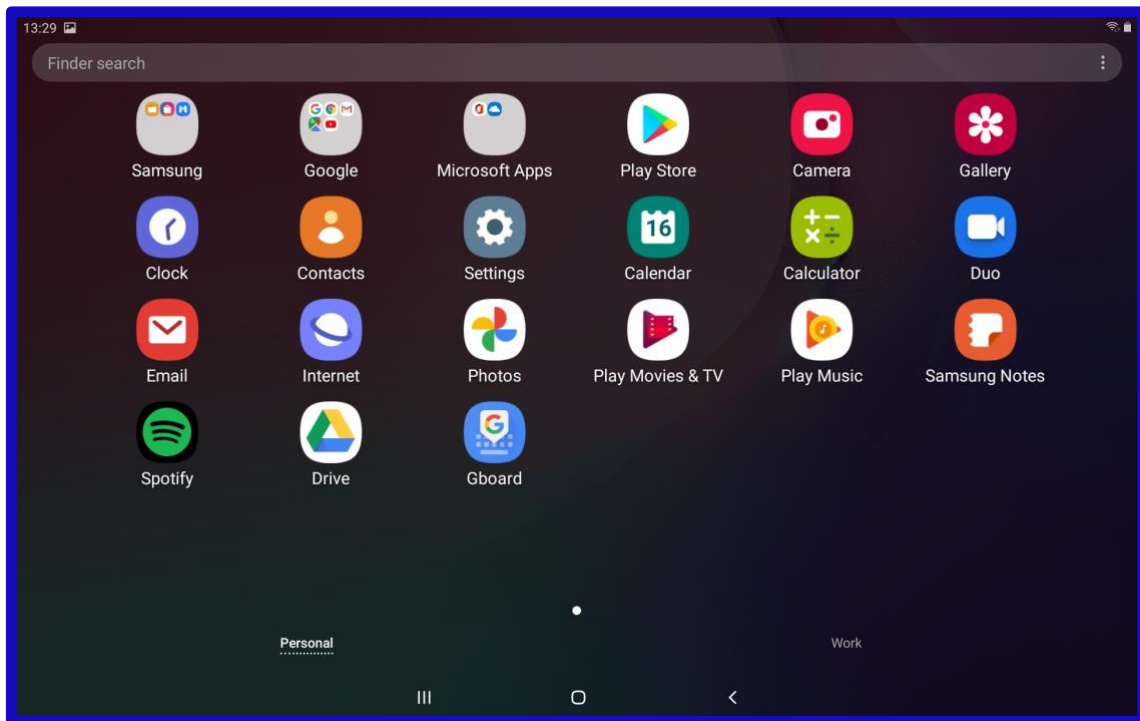
However, should auto-update not complete, please follow these simple steps to upgrade to the latest version of the GripAble App.

### Update existing applications

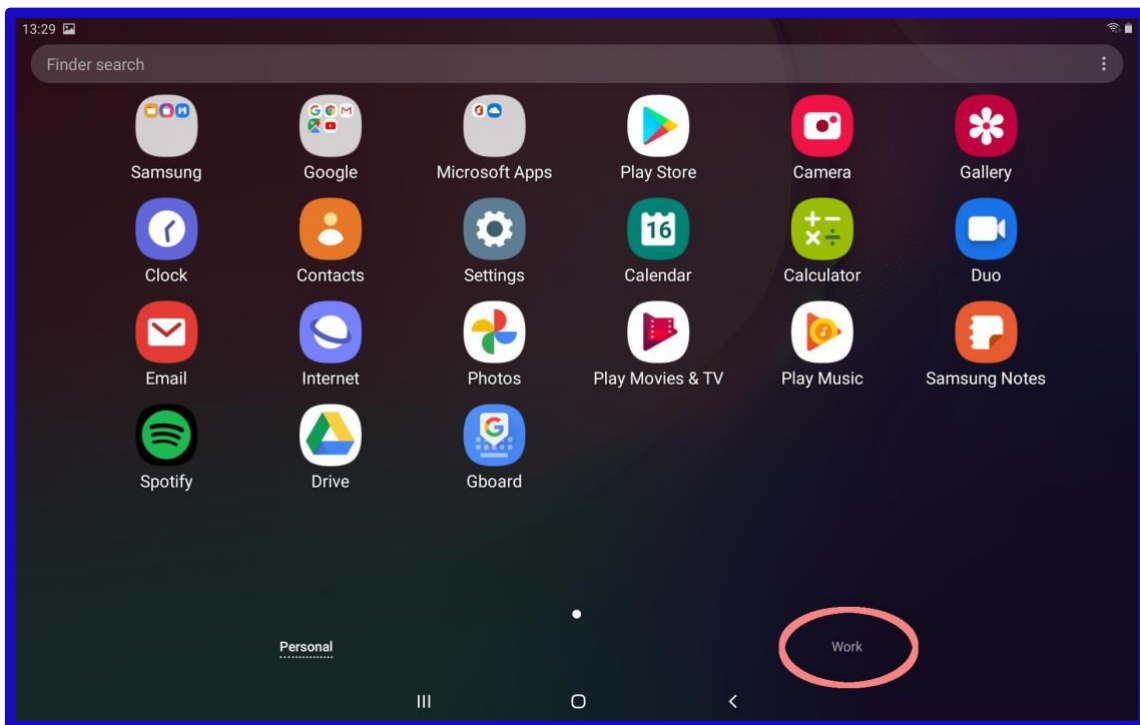
- **Start from the tablet home screen.**



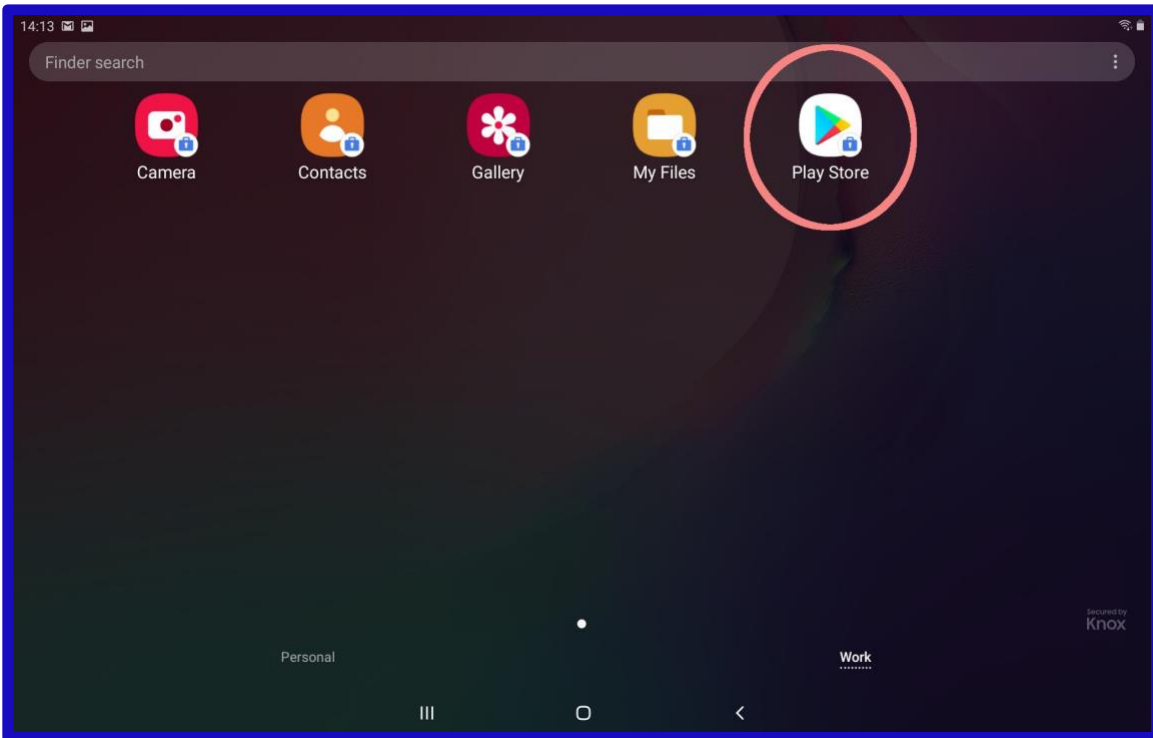
- **Swipe up to open the app tray**



- **Go to the Work profile by tapping the Work tab on the bottom right**



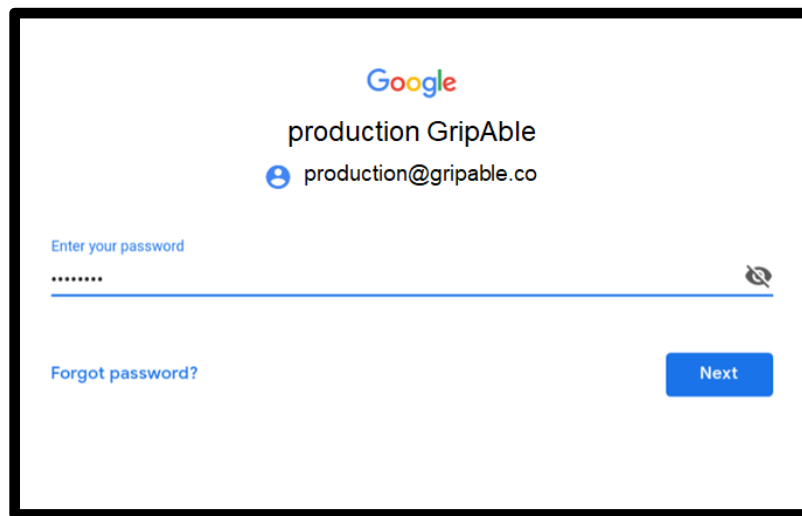
- **Locate and Tap on Play Store**



## Troubleshooting

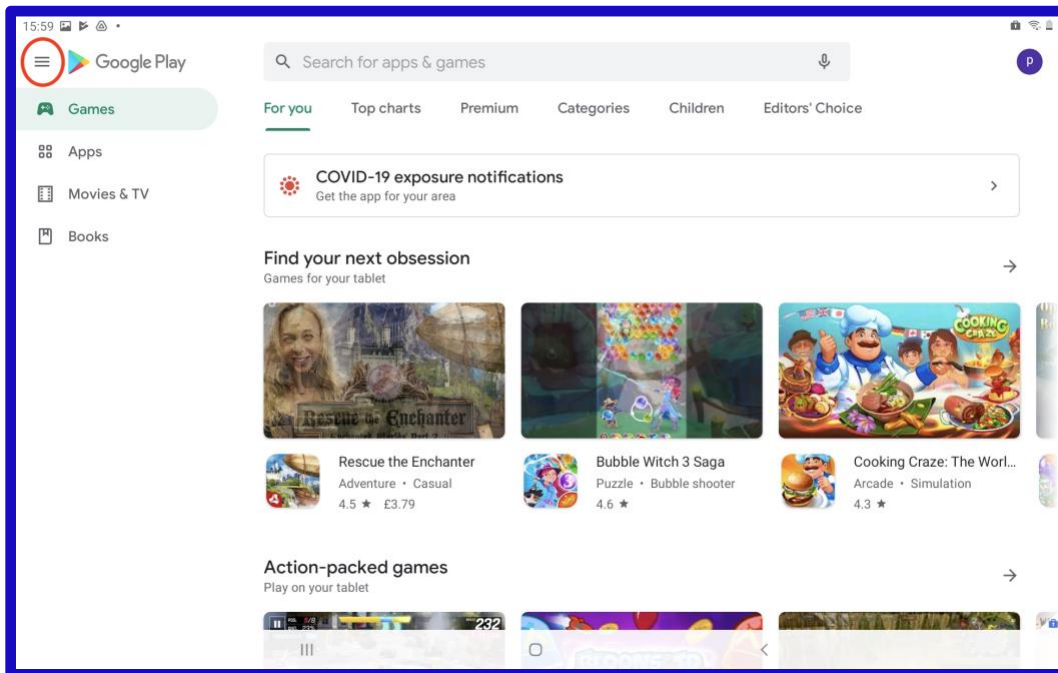
At this stage you may be presented with the following screen asking you to enter a password to access the Work PlayStore. If you are, please enter the following password: **xF435!bv90** to login.

**If not, please continue to the next page.**



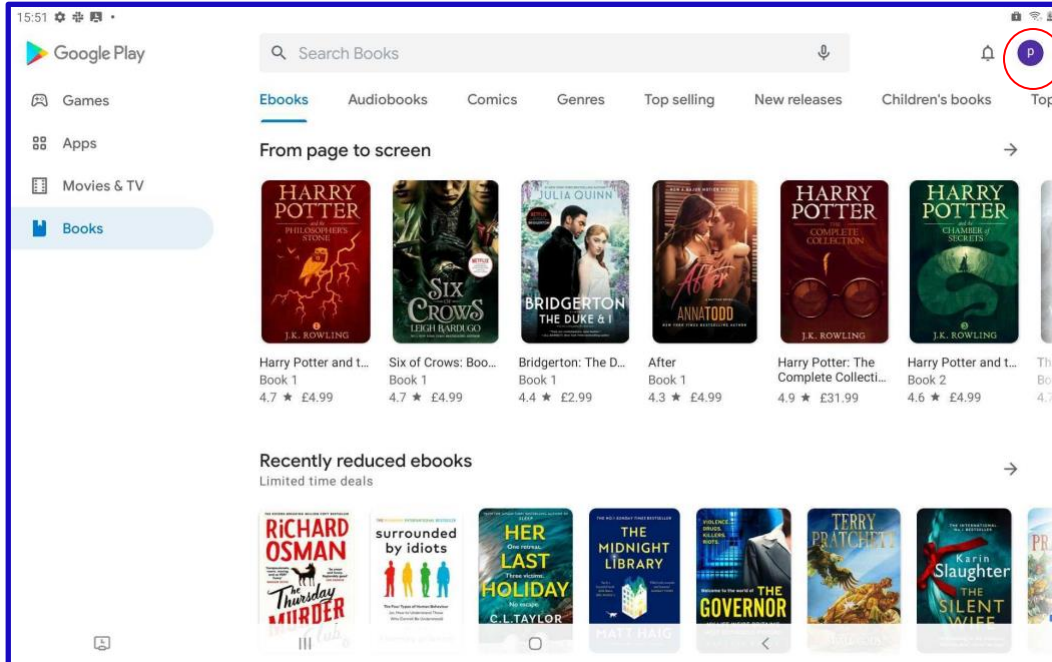
- When the Playstore opens click on the three lines in the red box (SCREEN 1), then go to SCREEN 2. If you do not see the three lines in the red box please go to SCREEN 2.

## SCREEN 1

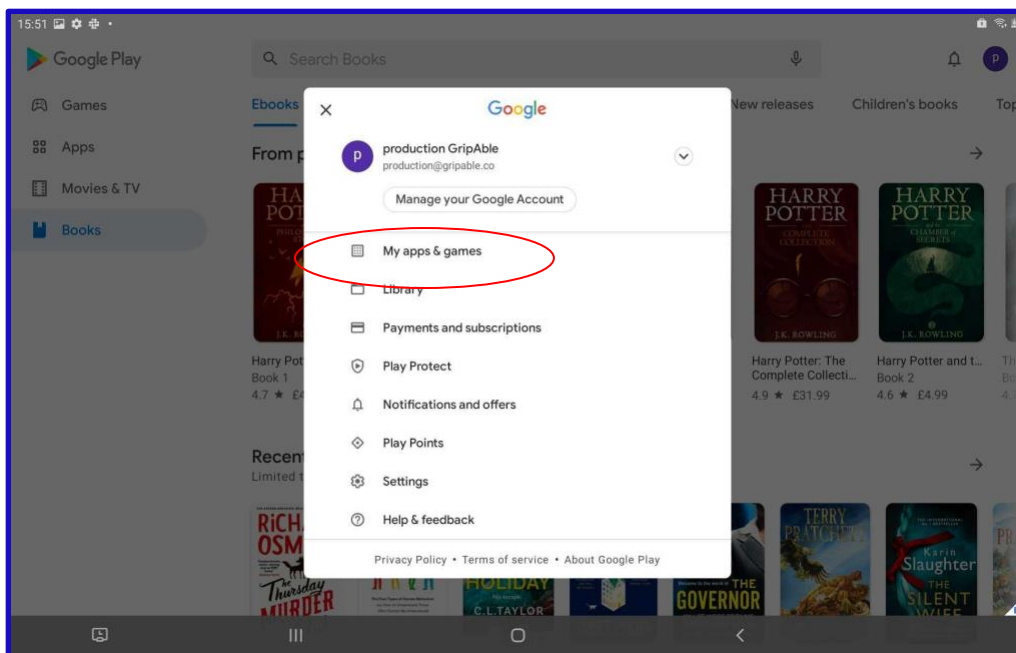


## SCREEN 2

- Click on the P icon (circled in red)

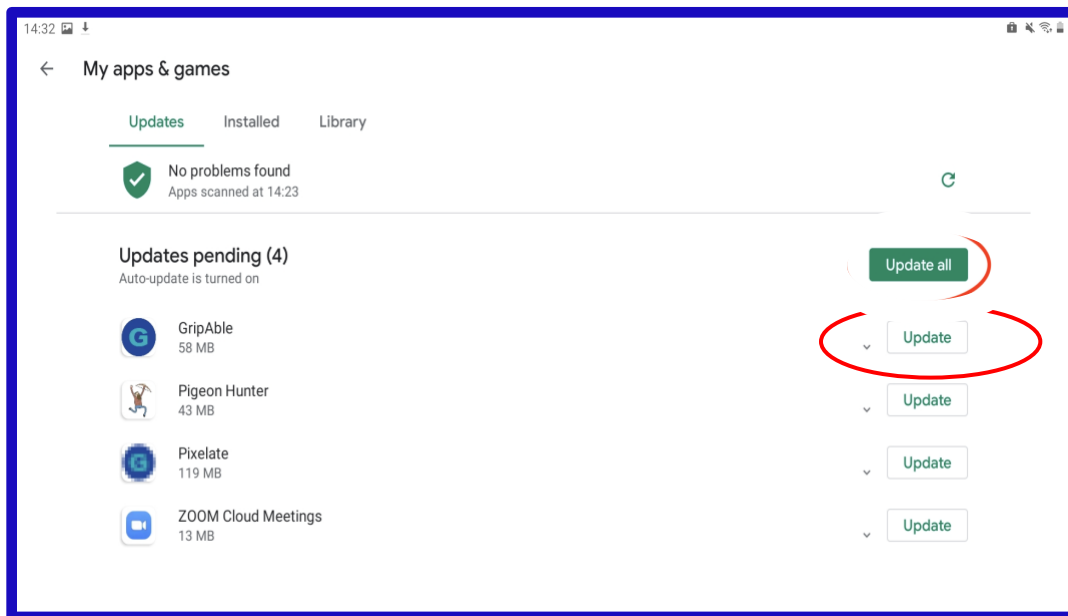


- Tap on My apps & games (circled in red)



## Update

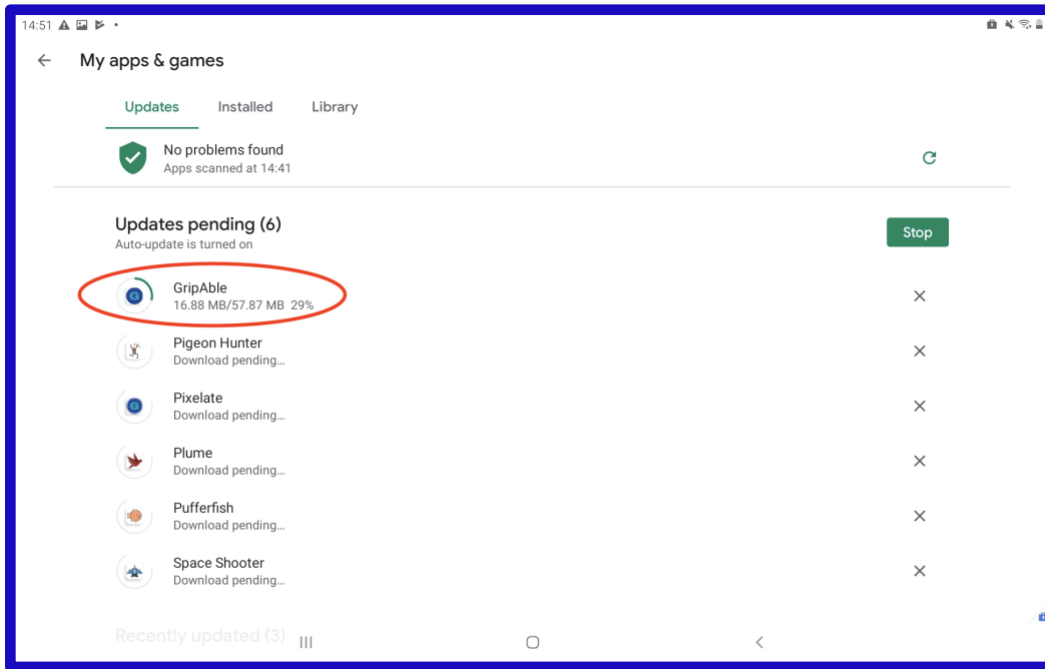
- Once in 'My apps and games', you should see Apps that are available for updating. If the GripAble App is not here - good news, your software has already updated and you do not need to take further action.
- If you do see Updates pending and the GripAble App icon, click the green



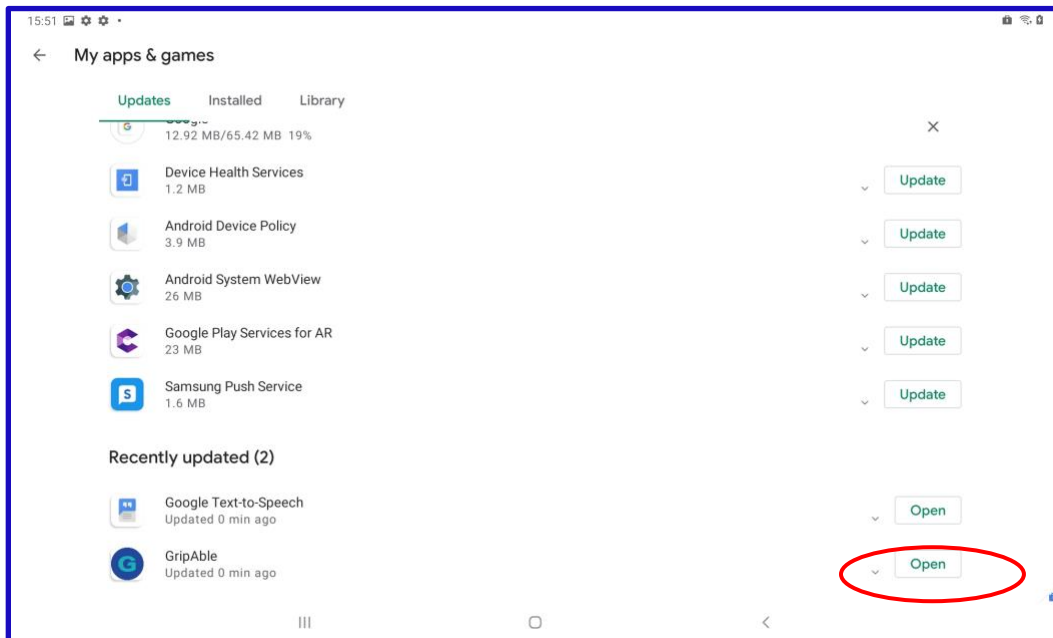
button on the right **Update**



- You should see the app downloading



- When the app has finished updating you will be able to open the app.



# CONGRATULATIONS!

You have finished updating your GripAble app